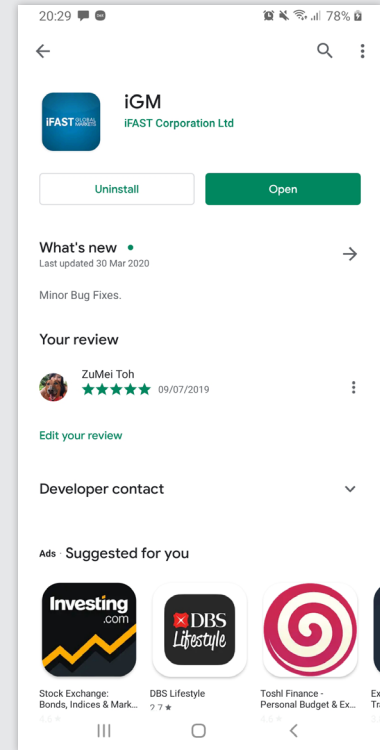


The iGM Mobile App Guidebook



STEP 01

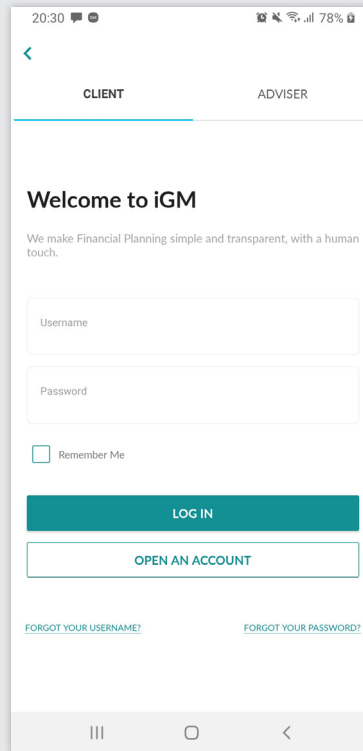
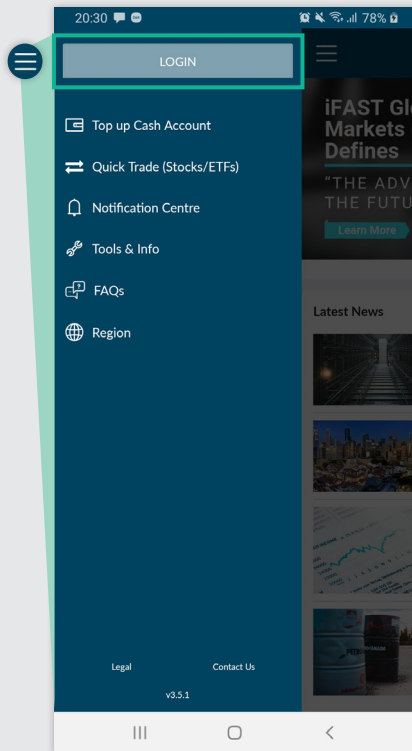
Download the iGM app on Apple App Store or Google Play Store



STEP 02

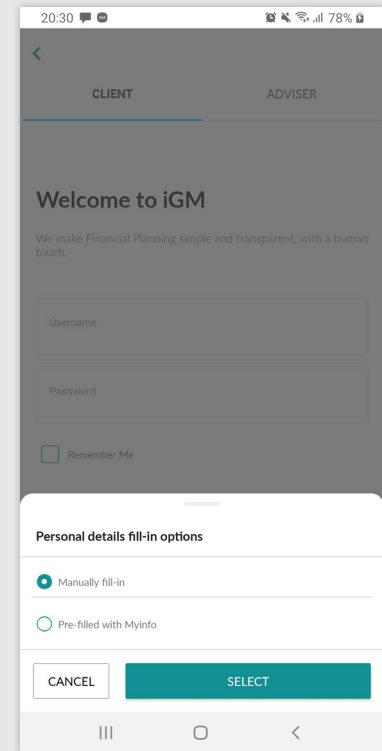
OPEN AN ACCOUNT!

Go to Navigation > Login > Open an Account



STEP 03

Fill in your details manually or through MyInfo via Singpass



Note: For existing iGM clients, you will be prompted to login. Upon login, go to Account > Open an additional DIY Account

STEP 04

Input your preferred adviser's 5 digit code (if any) or click select no and we will assign you to an adviser

20:32 79%

DIY Account Opening

- Fill in your details
- Check your details
- Upload your NRIC or passport, signature and supporting documents
Supporting documents should not be more than 3 months old from the date that it is received
- Your account will be submitted for approval

WARNING: Please note that according to the Foreign Account Tax Compliance Act (FATCA), certain information you provide may require you to complete additional online questionnaires. In addition, the Company will not accept applicants who have the following U.S. person indicia.

Do you have a preferred Financial Adviser in mind ?

Yes

No (We will select a suitable IGM Financial Adviser for you)

CANCEL SELECT

20:32 79%

DIY Account Opening

- Fill in your details
- Check your details
- Upload your NRIC or passport, signature and supporting documents
Supporting documents should not be more than 3 months old from the date that it is received

Do you have a preferred Financial Adviser in mind ?

Yes

If you have received a unique code from an IGM Investment Adviser, please input the 5-digit number:

IGMFA-[xxxxxx] **00095**

No (We will select a suitable IGM Financial Adviser for you)

CANCEL SELECT

Check yes and key 5-digit below

code belongs to investment advisor,
Adeline Ong of iFAST Global Markets
adeline.ong@ifastgm.com

STEP 05

Complete the account by providing your details. An account opened through MyInfo is approved instantly and you can start trading once when your account is funded.

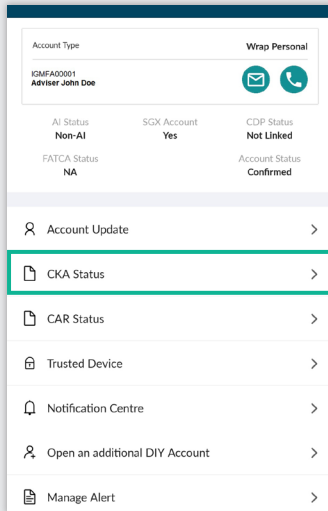
STEP 06

LOGIN AND COMPLETE YOUR CKA/CAR AND FATCA

For new clients, your default LoginID is your last 4 alphanumeric of your NRIC/Passport No. + DDMMYYYY of your birthday. *E.g. NRIC: S1234567A, DOB: 30 Jan 1988. Default LoginID: 567A30011988.*

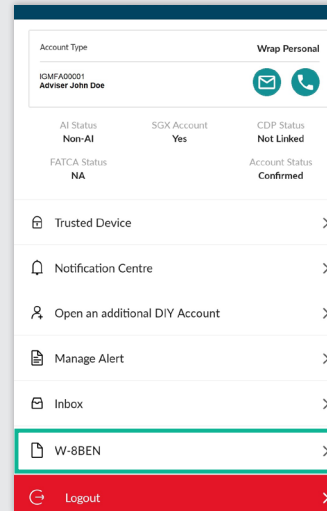
For password, please use the password you have set during DIY account creation.

For existing clients, please use your existing LoginID and Password.



To update your CKA/ CAR, go to **Account > CKA Status > Access CKA/CAR** and complete the declaration form.

iFAST will review and update your CKA/CAR status in 1 working day.



For FATCA (for US Exchange trading), go to **Account > W-8BEN*** > Select the account and proceed by entering your password.

*For foreigners, please contact your adviser for FATCA. You can view your adviser's contact details under Account tab.

Important: Clients who are accessed to fail CKA will not be able to trade in Unit Trusts. Please contact your adviser to transact in Unit Trusts.

STEP 07

FUND YOUR ACCOUNT

Important: Please quote the iFAST account number (e.g. GXXXXXXX).

1. PAYNOW

Make SGD payments to us instantaneously via PayNow:

1. Login to your bank's Internet Banking website
2. Make a Transfer to PayNow (UEN)
3. Enter iFAST Financial UEN number: 200000231RAIY
4. Verify that the entity name is iFAST FINANCIAL PL-CT SUB
For payment reference/description, enter your iFAST account number e.g. GXXXXXXX.

Note: Your transfer limit for PayNow is linked to your daily total limit set up with your bank. You may adjust the transfer limit with your bank via internet banking.

2. FAST (Fast And Secure Transfers)

Please indicate iFAST's bank account number as well as the payment reference number below in order to transfer the money successfully:

Bank Name: Standard Chartered Bank

Bank code: 9496

Branch Code: 001

Recipient's name: iFAST Financial Pte Ltd

Recipient's account number: 0102046042

Reference: Please quote the iFAST account number and full name (e.g. GXXXXXXX John Doe).

3. INTERNET BANKING (SGD)

If you have a DBS, OCBC, UOB or SCB bank account, you can make payment by using your bank's Internet Bill Payment service. Click on the "Internet Payment" button below to continue. Please select "iFAST Financial Pte Ltd" as the payee, and indicate your investment account number (e.g. GXXXXXXX) as the payment reference.

4. CHEQUE PAYMENT

Please make the cheque payable to "iFAST Financial Pte Ltd - Client Trust Account", indicate the iFAST Account Number (e.g. GXXXXXXX) and order purchase number at the back of the cheque and mail it to us at the following address:

**iFAST Financial Pte Ltd
10 Collyer Quay #26-01 Ocean Financial Centre Singapore 049315**

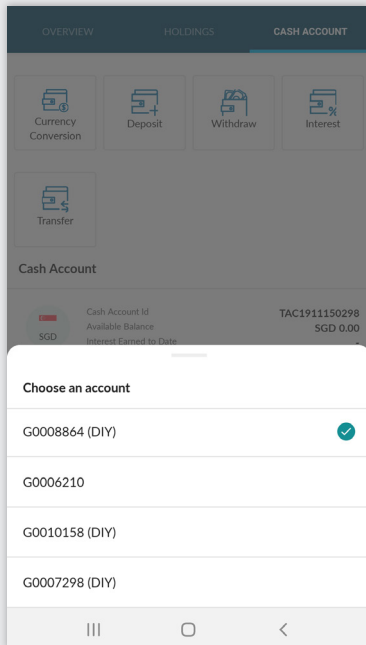
Alternatively, you may pass the cheque to your adviser

5. TELEGRAPHIC TRANSFER

For Telegraphic Transfer of non-SGD currencies, please reach to your friendly adviser for payment details.

STEP 08

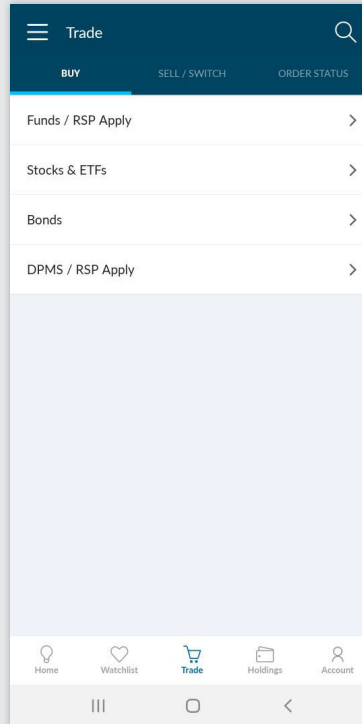
To check if you have successfully funded your account, please go to Holdings > Cash Account. Important note: Please select the correct account under the dropdown.



STEP 09

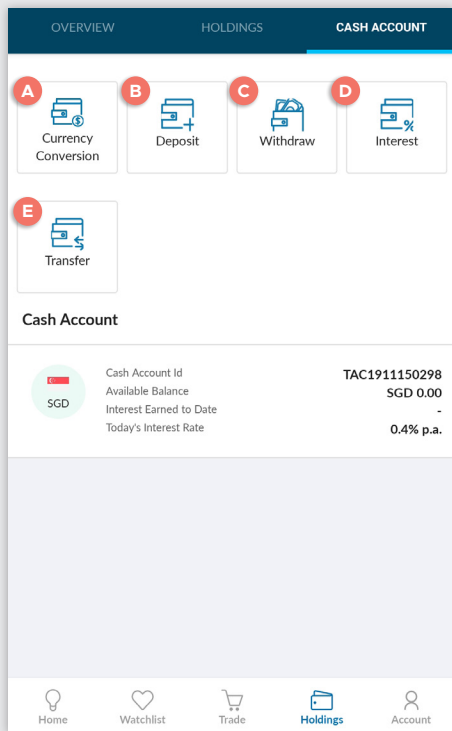
START TRADING!

Go to Trade > Buy > Select Product



CASH ACCOUNT

Cash Account is a cash management facility which facilitates transactions of funds and other investment products on our platform. It allows clients to make payment for their investment transactions immediately, and earn interest on the monies deposited in the Cash Account.



A For currency conversion, go to Holdings > Cash Account > Currency Conversion.

B To create deposit instructions, go to Holdings > Cash Account > Deposit.

Note: You are still required to fund your account, please refer to Step 07. The cash account deposit instructions needs to reflect your fund transfer accurately in the correct currency.

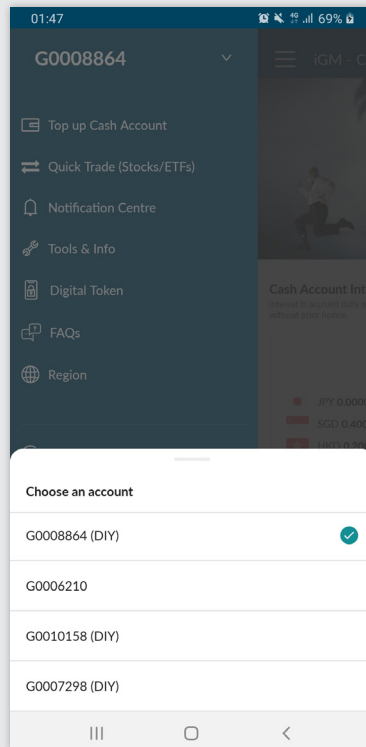
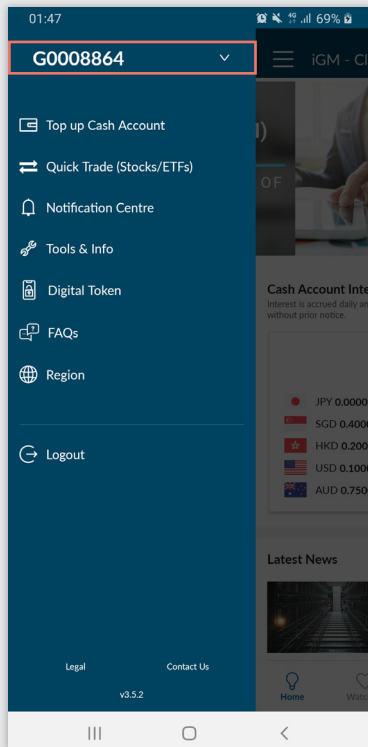
C To do a cash account withdrawal, go to Holdings > Cash Account > Withdrawal

D To view the cash account interest rates for the various currencies, go to Holdings > Cash Account > Interest

E To transfer monies across accounts, go to Holdings > Cash Account > Transfer

TRADING ON iGM APP

To trade on iGM App, please ensure that you have selected your DIY account from the Navigation bar. DIY accounts are marked denoted with “(DIY)”.



To change account, go to Navigation Bar > Select Dropdown under account number and select preferred account.

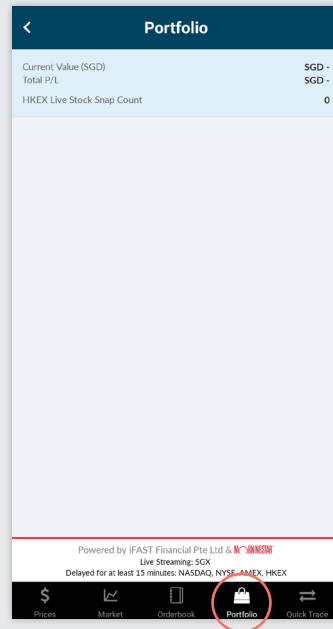
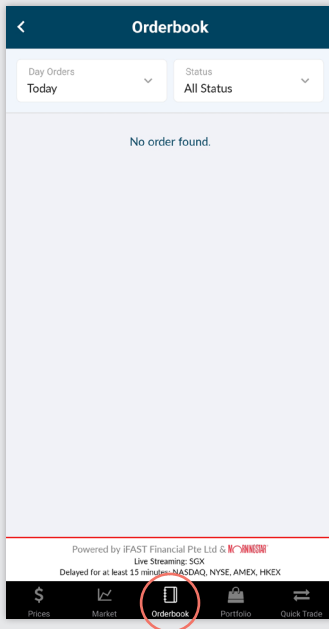
NOTES

STOCK/ETF TRADING

To trade Stocks/ETFs, go to Trade > Under Buy tab > Stocks & ETFs > Select stock/ETF through the search bar and place the order.

Alternatively, you can place your order through “Quick Trade (Stocks/ETFs) found under the Navigation bar.

Important: You will need to pre-fund your cash account. Please refer to Purchasing Power for your buying power.



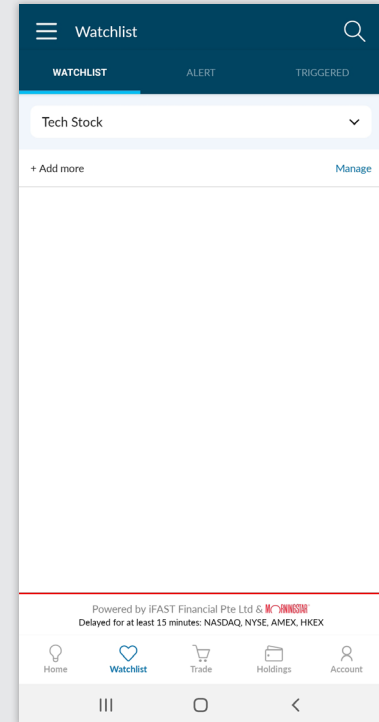
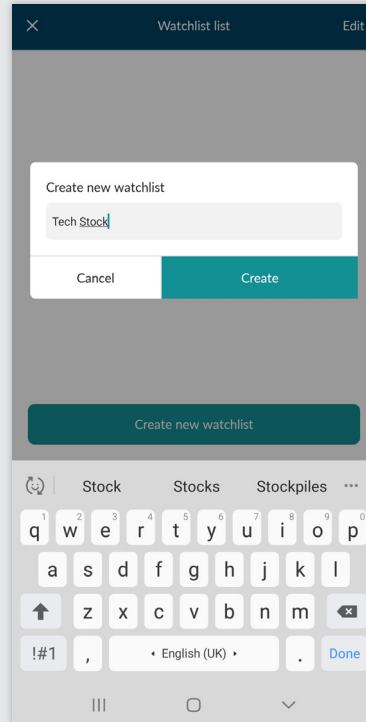
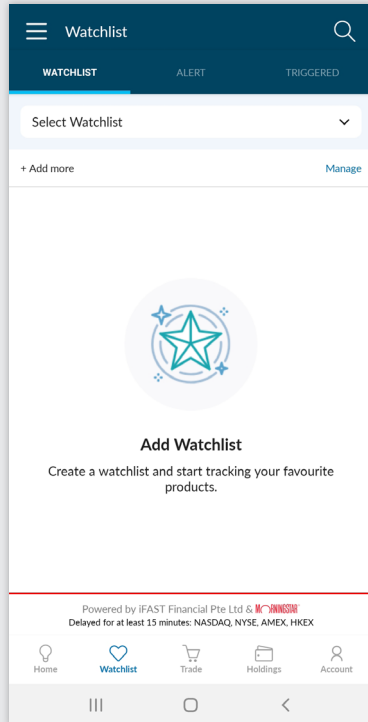
To view your recent orders, go to Orderbook. You will be able to view the pending/filled orders and make amendment to your order if required.

Filled orders will show under Portfolio.

Filled orders will only be reflected under Holdings after 8pm (for SGX, HKEX) and 6am for (US Exchanges).

WATCHLIST

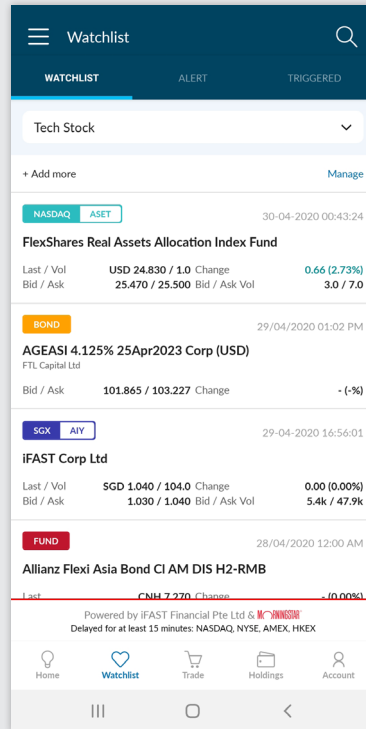
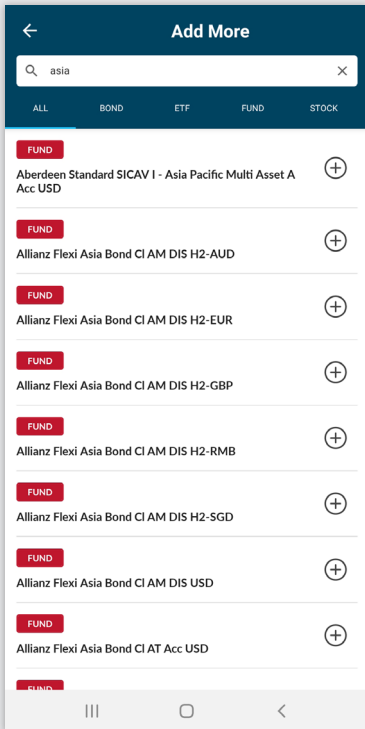
To create a watchlist for the various products, go to
Watchlist > Create a watchlist under “Select Watchlist”
> Add products in your Watchlist by clicking on + Add More



NOTES

WATCHLIST

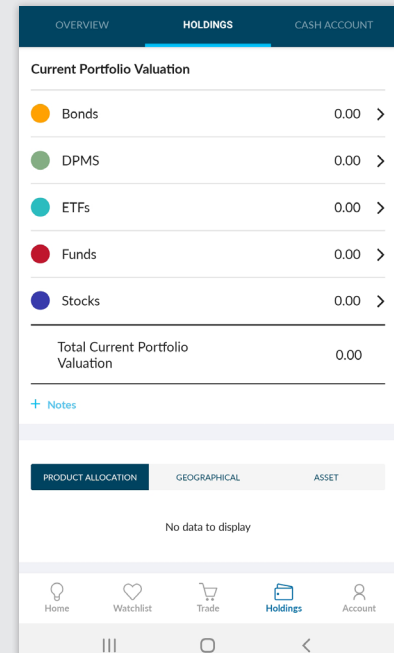
You will be able to add up to 30 items in each Watchlist bar.



CURRENT PORTFOLIO VALUATION

To view your current portfolio valuation, go to Holdings tab > Holdings

Important: Please select the correct account under the dropdown.



CONTACT US:

**For existing clients, please contact your adviser.
You can retrieve your adviser's contact information
from Account tab. adeline.ong@ifastgm.com
+65 9127 8218**

**Alternatively, email us at enquiries@ifastgm.com
or call 6439 8001**